



Innovative and Cost-effective Strategic Outsourcing Services Provider for Freight Forwarding Companies

Outsource & Automate your processes through
Newage's deep domain digitization expertise

Newage Global is a global services provider of logistics back office services purely focussed towards supply chain and related technologies. Through our deep domain expertise we have been supporting small to large enterprises with reliable outsourcing models which not only focuses on cost reduction but also provide scalable automation solutions to stay ahead in industry and digitally focused. Our services strategy enables our customers to focus more commercially by adopting LEAN local operating models.



Newage ITES Services

Sales and Customer Service

Newage provides customer facing (Voice Support) to track end-to-end shipment cycle from enquiry to booking.

- Receive enquiries and send timely quotations
- Procure shipment details
- Client advisory services
- Troubleshooting and escalation resolution
- Follow up with customers and win bookings
- Cost & sell updates
- SOP compliance
- Create bookings
- Quarterly customer review cycle
- Exception management
- Contract management
- Track shipment and status updates
- Key account management

Documentation Services

We have been serving logistics and freight forwarding companies across Asia, Europe and USA. Our domain expertise helps us understand that timely execution and meticulousness are the two key factors governing documentation processing in this industry. Our resources are certified and can achieve the process efficiencies expected without impacting end customer experience.

Our 'Pay-Per-Use' documentation models further simplifies our customers consumption process by ensuring the cost is at minimum levels with efficient process delivery.



Export Documentation

- Procure shipment details from customers for creation of HBL
- Provide draft and seek approvals for HBL
- Provide shipping instructions to carriers for creation of MBL
- Review draft and finalize MBL with carriers
- Arrange and prepare documentation for IMCO Cargo
- Issue OBL, send pre-alerts
- Update systems with provisional cost and revenue
- Ensure all additional cost is updated prior to issuing invoices
- Create invoices for customers at the HBL level
- Generate request for payments as per MBL per carrier
- Maintain a follow up for invoice payments
- Ensure customs filing documentation is prepared and submitted as per deadlines
- Manage rejections and resubmit documents with necessary amendments



Import Documentation

- Receive pre-alerts and ensure all necessary documents are available to create import jobs
- Update systems with provisional cost and revenue
- Ensure all additional cost is updated prior to issuing invoices
- Create invoices for customers at HBL level
- Maintain a follow up for invoice payments for issuance of delivery
- Manage surrendering of MBL
- ARR for carrier payments for timely procurement of No Objection Certificate
- Timely intimation of cargo arrival and charges involved to customers
- Manage customs clearance formalities
- Manage cargo delivery

Finance and Accounting

Newage offers distinguished finance and accounting outsourcing services to support the end-to-end accounting. We help finance managers and CFO's design, transform, and operate their finance functions in an optimum way and also suggest best platforms maximizing the effectiveness and efficiency while enhancing user experience.

Today, we handle over 14,000 monthly transactions spread globally, serving clients across Asia, Middle East, Europe and US.



Accounts Payable

- Monthly reports
- Agent follow-ups
- Airline / liner payments
- Annual audit work



Accounts Receivable

- Setting of monthly targets
- Follow up with clients – phone & E-mails
- Online check collection



MIS Reports

- Monthly visibility report
- Receivable & payable - reviews
- Provisional entries



Daily Activities

- Verifying provisions – billing
- Online payments
- Printing check on remote printers
- Passing receipts



Reconciliation

- Receivable and payables
- Cost bookings of agent invoices exchange SOA / agree on settlements
- Seek agreement
- Dispute co-ordination with CS & OPS
- Resolutions of Disputes
- Follow up on Receivables

With the in-depth know-how on this particular subject, along with several experiences, our financial experts' team's capabilities are as follows -

-  Secures your firm's capital resources with confidence
-  Helps you with their valuable advice in making any complicated decision concerning your company's financial status
-  Well-equipped information as to risk mitigation, operational agility, insights, and financial agility

Innovative and Edgy Pay-Per-Use Model

The Pay-Per-Use Model defines the charges per transaction levied upon our eminent customers with a fixed amount. Our primary focus revolves around the following -

-  Doing convenient business deals with utmost precision via this business model
-  Straightforward and easy-to-calculate revenue formula
-  Cost-effectiveness of the Model
-  Flexibility for our consumers
-  Applicable charges for the limited-service you use for a particular time frame
-  Building your company's profitable pricing strategy

Our company firmly believes in looking after our customers and our charges stand fair enough, being a significant part of our business ethics.

Feel free to contact our team to enhance your knowledge about this pricing model or avail of any other services.

Please write to us at sales@newage-global.com.
Visit www.newage-global.com for more information.